

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

<u>In Re Application of</u>	:	September 8, 2009
<u>L. B. Mummert, et al</u>	:	Group Art No.: 2157
<u>Serial No. 09/692,596</u>	:	Examiner: Gregory Todd
<u>Filed: October 19, 2000</u>	:	IBM Corporation
<u>Title: SYSTEM AND METHOD TO</u>		Anne Vachon Dougherty
<u>IMPROVE SERVICE IN</u>		3173 Cedar Road
<u>A GROUP OF SERVERS</u>		Yorktown Hts, N.Y. 10598

**AMENDMENT**

Commissioner for Patents  
Sir:

In response to the Final Office Action dated June 5, 2009 for the above-identified patent application, Applicants submit a Request for Continued Examination (RCE) and the following:

**Amendments to the Claims** as reflected in the Listing of Claims which begins on page 2; and

**Remarks/Arguments** which begin on page 16.